

Panduit's Response to the COVID-19 Global Crisis

Updated: March 20, 2020

To our valued customers, partners, and communities:

As the global COVID-19 (coronavirus disease) situation evolves, Panduit continues to closely monitor the circumstances related to the global outbreak and the response to contain it.

As a global leader in network and industrial electrical infrastructure solutions, Panduit is wholly committed to supporting the health and safety of our employees and the continued operations of our customers. We recognize the importance of communicating the actions Panduit is taking to safeguard our employees, customers, and communities during this unprecedented crisis. We intend to provide regular updates regarding our actions related to the COVID-19 pandemic.

HOW PANDUIT IS SUPPORTING CUSTOMER BUSINESS CONTINUITY

Our global supply chain network including our manufacturing sites, while challenged, continue to operate and allow us to fulfill our customer orders. Our customer account and sales teams are continuously reviewing orders to identify impacts on delivery and communicate those quickly to customers. Panduit has enacted several preventative and precautionary measures to ensure we sustain your trust throughout this global event:

- We are coordinating the management of capacity in all our global facilities to sustain supply levels of impacted products.
- We continue to work with our suppliers to minimize disruptions to raw materials supply.
- We continue to monitor global shipments through customs and ports to expedite product availability and secure container capacity.
- As global conditions change, our manufacturing and warehousing sites are prepared to initiate plans to retain operational resilience and retain trust for our customers and stakeholders.
- We continue to update delivery dates on customer orders in our system and will continue to communicate these updates as new information becomes known.

HOW PANDUIT IS KEEPING OUR EMPLOYEES SAFE

The safety and well-being of our employees is our number one objective, and we are committed to doing all that we can to ensure that our working environment is safe. We have taken emergency response measures in accordance with guidance from the CDC, as well as local governments and public health authorities across the globe.

- We have enacted travel restrictions banning all international travel and restricting other non-essential business travel.
- We have implemented a work-from-home policy for employees whose role does not require them to be in an office or facility.

- Employees who are essential to supporting our work at our manufacturing or distribution sites who are not feeling well, have a fever or cough, or are experiencing respiratory issues, have been directed to self-quarantine.
- Employees who have to come to a Panduit facility to work have been directed to exercise social distancing, limiting the time and days onsite, conducting virtual meetings instead of meeting face-to-face, and avoiding contact within six feet of others.
- Our facilities are being regularly sanitized by a contracted professional cleaning service.

Supported by the efforts of our global Enterprise Risk and Business Continuity teams, Panduit's leadership is meeting continuously to appropriately respond to this evolving crisis to meet the demands of our customers' business and to secure the safety of our employees, their families, and our communities.

Sincerely,

Dennis Renaud
CEO