



To our partner community:

With the continued impact of COVID-19, there is no doubt that these are unprecedented times. While our customers might be navigating uncertainty and complexity, ChargePoint and our partner community provide continuity, guidance and the same world-class service they are accustomed to.

Rest assured, ChargePoint is committed to supporting you, our partners, each step of the way; we realize that our teams and solutions are instrumental in enabling our mutual customers to achieve their business goals in this rapidly changing environment.

Many of you are reaching out to our Partner Account Managers to better understand our classification as an "Essential Business". Similar to fueling stations, EV charging is an essential service which allows us to continue site walks and daily business associated with EV charging. Additionally, ChargePoint continues to manufacture in our domestic facilities with careful measures taken to ensure the safety and health of our valued employees.

It's truly inspiring to be part of this remarkable partner community that continues to empower both large and small organizations around the world, especially in these unsettling times. Until we can meet again in person, you can expect to hear from us virtually, and we're on standby to address any question or concern you may have.

Thank you again for your partnership; we are here for you!

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